



With Pontem Software You Have Options.

You may think you don't have many vendor choices when choosing software for your Tax Administration processes.

At Pontem We Are Eager to Earn Your Business.

If you're planning to purchase Property Tax software, give Pontem the opportunity to serve you with more information.

30 Years of Software Excellence

Our company was founded in 1979 and our corporate name is Resource Information Associates. Over the past 30 years we have served our clients by developing several lines of software. Pontem is the trademark name we've given to our newest, most advanced line of software products. Since its introduction, we've come to be known simply as 'Pontem Software'.

What You Should Know About Pontem Property Tax Administration

- **Pontem offers a complete Property Tax Administration solution including General Tax Administration, Delinquent Bill Management, and Special Assessments.**
- **Pontem Tax programs freely support data exchange with third party software products. We believe your data belongs to you and provide you with easy access to your tax records.**
- **Pontem Tax Administration is designed to interface with a variety of appraisal systems.**
- **Other Vendors make you re-purchase your software when new versions are released. Pontem provides all new releases, updates, and enhancements at no cost as part of your regular support.**

The Best Technical Support in the Industry

We are in the business of helping you get the most out of your software. We take care of our customers and are committed to providing everything you need to ensure success. All product updates including new releases, *unlimited* remote training, and support are included in the Pontem Support and Service Plan.

Pontem provides several ways for clients to obtain assistance with their software applications.

With Pontem's **Online Training and Support Center** you're one click away from online tutorial videos, answers to frequently asked questions, initiating a support request to our Help Desk specialists, and more.

Should you prefer to speak directly with a support specialist, you can call our toll free HelpDesk any time during regular business hours (8:00am - 5:00pm EST). 24 hour emergency phone support is also available.

“You really don't know how much I appreciate you!!! Believe me, your tech support is second to none! I have been dealing with tech support in this industry for over 15 years and have come to realize just how lucky I am to be working with Pontem.”

Sharon Z,
Assessor CMAE3, Kalkaska County, MI



Pontem offers you a complete solution. Call Today!

For more information about the Pontem products visit <http://www.pontem.com> or call our sales department at 888.742.2378.

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